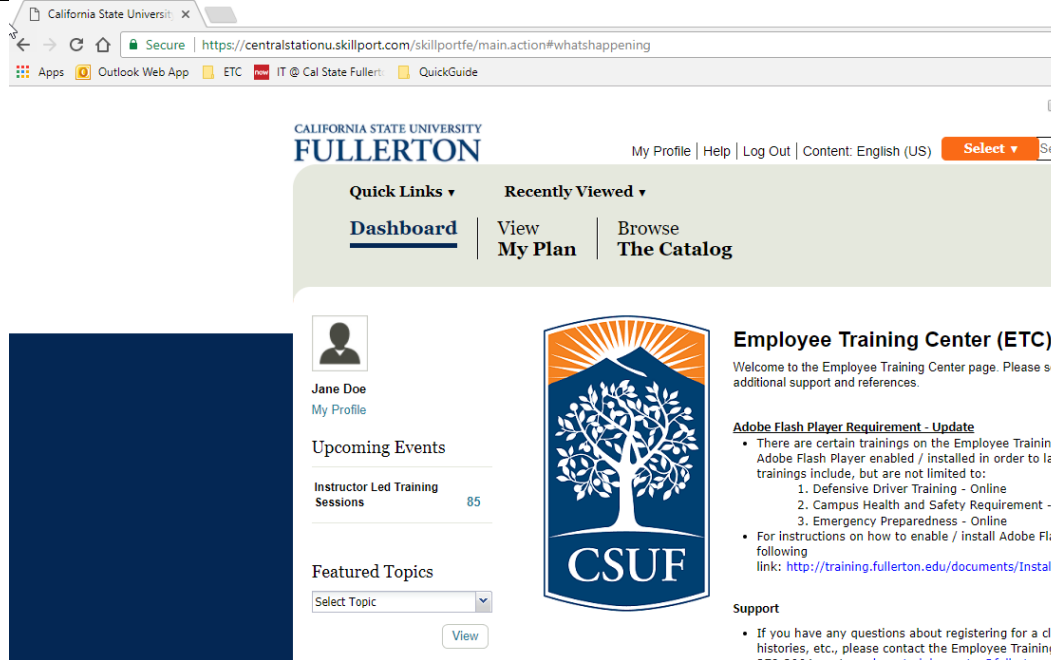




Enabling Flash and Popups for Google Chrome

Note:

1. These instructions are for Window 10. If you have window 7 or less, please refer to "Enabling Flash and Popups on Google Chrome (Window 7 or less).
2. You must manually enable pop and flash for any new page or popups window.

Processing Steps	Screen Shots
<p>Step 1: Log into the Employee Training Center Using Google Chrome.</p>	

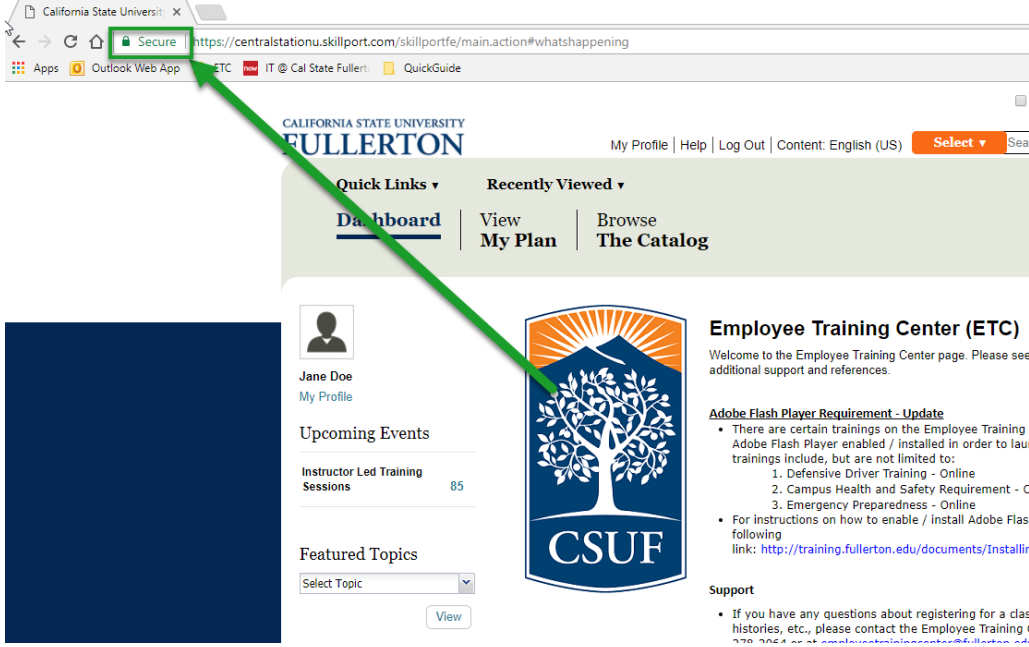
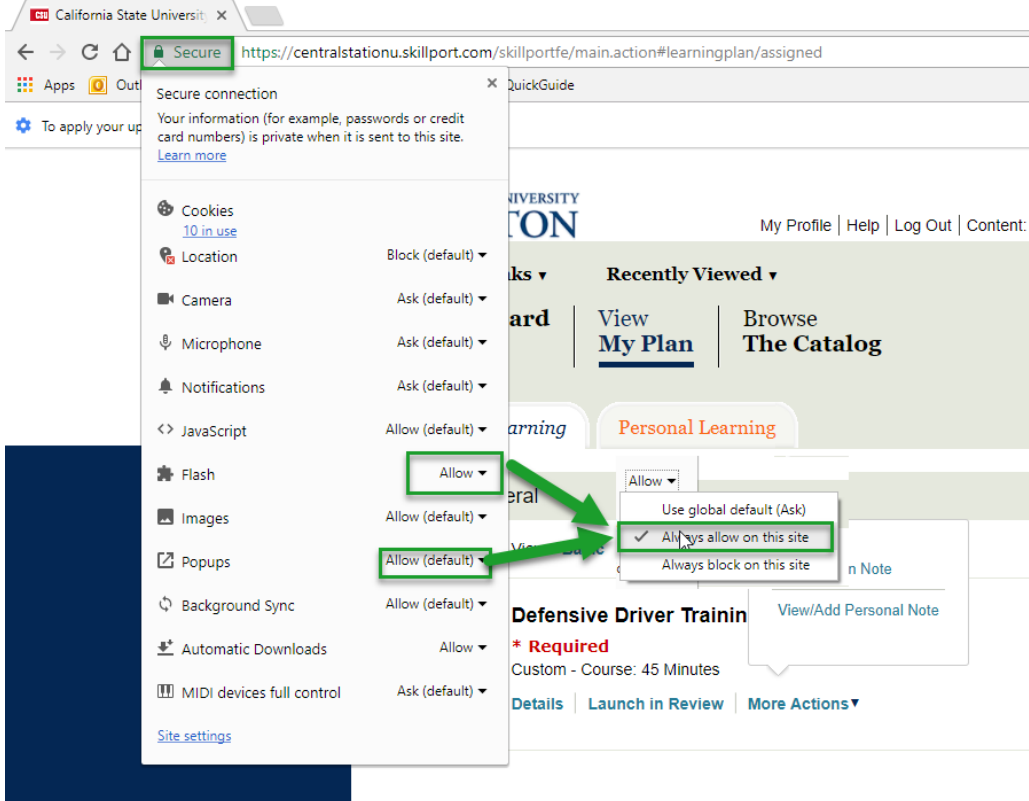


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Processing Steps	Screen Shots
<p>Step 2:</p> <p>Once login, Click the "Secure" button next to the URL.</p>	 <p>The screenshot shows the Skillport dashboard for Jane Doe. The browser address bar is highlighted with a green box around the 'Secure' icon. A green arrow points from the 'Secure' icon to the 'Secure' text in the address bar. The dashboard includes sections for Quick Links, Recently Viewed, Upcoming Events, and Featured Topics. The Employee Training Center (ETC) section is visible on the right.</p>
<p>Step 3:</p> <p>Change both Flash and Popups option to "Always allow on this site."</p>	 <p>The screenshot shows the browser settings menu. The 'Flash' and 'Popups' options are highlighted with green boxes. Green arrows point from these boxes to their respective dropdown menus. The 'Flash' dropdown is set to 'Allow' and the 'Popups' dropdown is set to 'Always allow on this site'. The background shows the Skillport dashboard with a 'Defensive Driver Training' course card.</p>

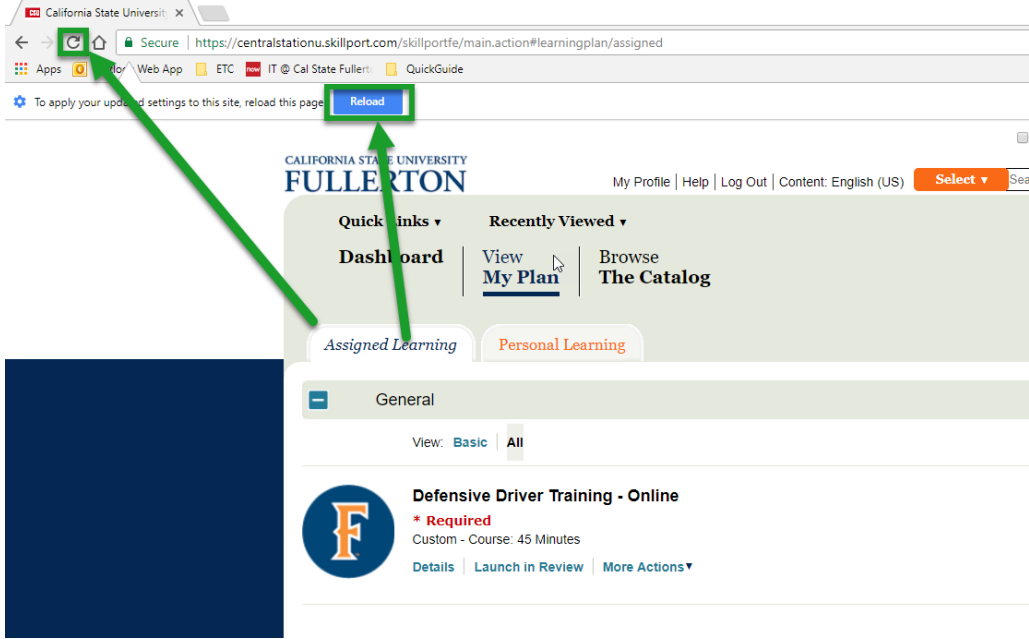
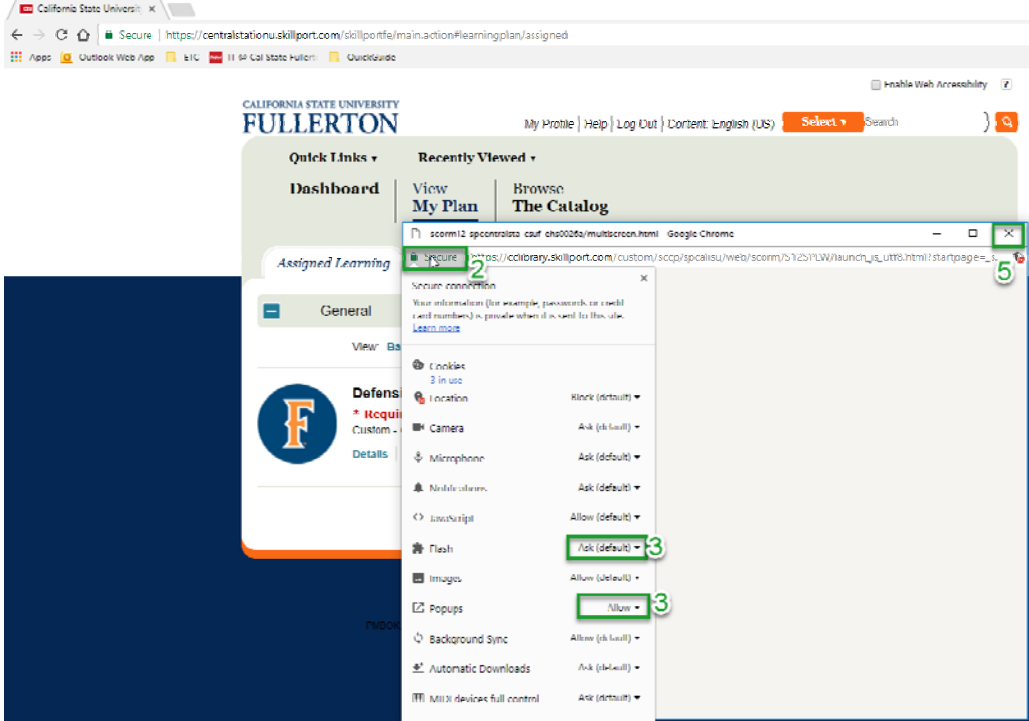


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Processing Steps	Screen Shots
<p>Step 4: Refresh the page and launch the course.</p>	
<p>Step 5: Repeat process from step 2-3 then close the window (5).</p>	



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Processing Steps	Screen Shots
<p>Step 6: Relaunch the course and proceed on completing the course.</p> <p>Note: Always save your certificate or completion of the course before closing the course window as proof. We can update your process if anything happens.</p>	