# System Requirements

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## Disabling Pop-Up Blockers

### Safari

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<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Click on the ‘Safari’ tab. Select ‘Preferences’.</td>
<td><img src="image" alt="Safari Preferences" /></td>
</tr>
</tbody>
</table>

**Step 2:** Click on ‘Security’. Uncheck the box that says ‘Block pop-up windows’.

![Safari Security](image)
**Chrome**

<table>
<thead>
<tr>
<th>Processing Steps</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Log into the Employee Training Center using Google Chrome.</td>
<td><img src="image1" alt="Chrome Screen Shot" /></td>
</tr>
</tbody>
</table>

**Step 2:** Click on the Secure button, located next to the URL. | ![Chrome Screen Shot](image2) |
### Processing Steps

<table>
<thead>
<tr>
<th>Step 3:</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Click on Site Settings.</strong></td>
<td><img src="image" alt="Site Settings Screenshot" /></td>
</tr>
</tbody>
</table>

**Step 4:**
A new tab will open with the Site Settings.

In the **Popups** row, change the option to **Allow** by clicking on the drop-down arrow.

Once you changed the selection, exit the tab.
<table>
<thead>
<tr>
<th>Processing Steps</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 5:</strong> Go back to the Employee Training Center tab and click on the <strong>Refresh</strong> icon to refresh the settings.</td>
<td><img src="image" alt="Screen Shot" /></td>
</tr>
</tbody>
</table>
## Mozilla Firefox

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Look at the right hand side of your screen for the 'Mozilla Firefox Menu'.</td>
<td><img src="image1.png" alt="Mozilla Firefox Menu" /></td>
</tr>
<tr>
<td><strong>Step 2:</strong> Select ‘Options’.</td>
<td><img src="image2.png" alt="Options" /></td>
</tr>
<tr>
<td>Instructions</td>
<td>Screen Shots</td>
</tr>
<tr>
<td>--------------</td>
<td>-------------</td>
</tr>
<tr>
<td><strong>Step 3:</strong></td>
<td><img src="image1.png" alt="Step 3 Screen Shot" /></td>
</tr>
<tr>
<td>Click on the ‘Content’ icon.</td>
<td></td>
</tr>
<tr>
<td><strong>Step 4:</strong></td>
<td><img src="image2.png" alt="Step 4 Screen Shot" /></td>
</tr>
<tr>
<td>Uncheck the box that says ‘Block pop-up windows’.</td>
<td></td>
</tr>
<tr>
<td>Close out of tab.</td>
<td></td>
</tr>
</tbody>
</table>
### Microsoft Edge

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong></td>
<td><img src="image1.jpg" alt="Screen Shot" /></td>
</tr>
<tr>
<td>On the top right-hand corner, you will see three horizontal dots, which is called the Edge menu.</td>
<td></td>
</tr>
<tr>
<td>Select the Edge menu.</td>
<td></td>
</tr>
</tbody>
</table>

| **Step 2:** | ![Screen Shot](image2.jpg) |
| Select ‘Settings’. |  |

---

**Instructions**

1. **Step 1:**
   - On the top right-hand corner, you will see three horizontal dots, which is called the Edge menu.
   - Select the Edge menu.

2. **Step 2:**
   - Select ‘Settings’.
### Instructions

**Step 3:**
A Settings window will open.

Scroll down until you find the Advanced settings section.

Select ‘**View advanced settings**’.

---

**Step 4:**
The advanced settings will extend.

Under the ‘**Block pop-ups**’, select the button to turn it OFF.

The color should be white instead of blue, as shown in the picture.
Disabling Toolbars

**Google**
1. Go to ‘Options’
2. Click on ‘Browsing’
3. Uncheck ‘Pop-up Blocker’

**Yahoo**
4. Click on ‘Pop-up Blocker’ Icon
5. Uncheck ‘Enable Pop-up Blocker’
Installing Flash Player

When having difficulties accessing your training, you may be experiencing an outdated flash player. Before completing the following instructions, please confirm the following:

- Pop-up blockers have been disabled
- Browsers are up-to-date

If you have been experiencing the following error messages below, and have confirmed your pop-up blockers are disabled and your browsers are up-to-date, please follow the instructions below.

Error Message:

![Error Message](image1)

![Error Message](image2)
This page can’t be displayed

Turn on TLS 1.0, TLS 1.1, and TLS 1.2 in Advanced settings and try connecting to https://el.lawroom.com again. If this error persists, it is possible that this site uses an unsupported protocol or cipher suite such as RC4 (link for the details), which is not considered secure. Please contact your site administrator.
## How to Check if your Flash Player is Installed

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Open one of the following browsers you wish to use to launch your trainings:</td>
<td><img src="#" alt="Mozilla Firefox" /> <img src="#" alt="Google Chrome" /> <img src="#" alt="Microsoft Edge" /> <img src="#" alt="Internet Explorer" /> <img src="#" alt="Safari" /></td>
</tr>
<tr>
<td>• Google Chrome</td>
<td>Mozilla Firefox</td>
</tr>
<tr>
<td>• Mozilla Firefox</td>
<td>Google Chrome</td>
</tr>
<tr>
<td>• Internet Explorer</td>
<td>Microsoft Edge</td>
</tr>
<tr>
<td>• Safari</td>
<td>Internet Explorer</td>
</tr>
<tr>
<td>• Microsoft Edge (Available on Windows 10 only)</td>
<td>Safari</td>
</tr>
<tr>
<td><strong>Note:</strong> Open up <strong>only one</strong> browser. If your other browsers are open, please close them.</td>
<td></td>
</tr>
</tbody>
</table>

**Step 2:** Copy the link below and paste it to the browser window you wish to update your flash player:

https://helpx.adobe.com/flash-player.html

The link will open to Flash Player Help as shown on the right.

Select **Check Now** to check if you have the Flash Player installed.
### Instructions

**Step 3:**
If you see any of the messages as shown on the right, please install the latest version of the Flash Player.

**Note:**
Please click on one of the following browsers below for further Flash Player installation instructions:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Internet Explorer](#)
- [Safari](#)
- [Microsoft Edge](#)

### Screen Shots

**Install Flash Player in five easy steps**
1. Check if Flash Player is installed on your computer

   ![Check Now](image1.png)

   **Sorry, Flash Player is either not installed or not enabled. Please go to step 2.**

   ![Flash Player is pre-installed in Google Chrome, but not enabled. You can skip the steps below. See Enable Flash Player on Google Chrome.](image2.png)
Enabling Flash Player for Google Chrome on a PC

<table>
<thead>
<tr>
<th>Processing Steps</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Log into the Employee Training Center using Google Chrome.</td>
<td><img src="image1" alt="Enabling Flash Player" /></td>
</tr>
<tr>
<td><strong>Step 2:</strong> Click <strong>Launch</strong> on the training.</td>
<td><img src="image2" alt="Enabling Flash Player" /></td>
</tr>
</tbody>
</table>
### Processing Steps

**Step 3:**
A pop-up window will appear.

Click on **Secure** on the pop-up window.

### Screen Shots

![Secure window]

**Step 4:**
Click on **Site Settings** for the pop-up window.

![Site settings settings]

Last Revised: 1/24/2018
Dropbox Location: Projects\AFIT\ETC\Template
### Step 5:
A new tab will open with the Site Settings.

In both Flash and Popups row, change the selections to Allow.

Once you changed the selections, exit the tab.
### Processing Steps

#### Step 6:
Hover your mouse over the Google Chrome icon at the bottom of your computer.

You will see two windows.

<table>
<thead>
<tr>
<th>Processing Steps</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 6:</strong></td>
<td><img src="image1.png" alt="Screen Shot 1" /></td>
</tr>
<tr>
<td>Hover your mouse over the Google Chrome icon at the bottom of your computer.</td>
<td><img src="image2.png" alt="Screen Shot 2" /></td>
</tr>
<tr>
<td>You will see two windows.</td>
<td><img src="image3.png" alt="Screen Shot 3" /></td>
</tr>
</tbody>
</table>

#### Step 7:
Click on the pop-up window, and then exit.
**Processing Steps**

<table>
<thead>
<tr>
<th>Step 8:</th>
<th>Launch the training again.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>You should be able to complete your training now.</td>
</tr>
<tr>
<td><strong>Note:</strong></td>
<td>When completing the course, please make sure to take a screenshot the end of the training slide, or your quiz score.</td>
</tr>
</tbody>
</table>

**Screen Shots**

1. ![Screen Shot 1](image1.png)
2. ![Screen Shot 2](image2.png)
## Installing Flash Player for Firefox on PC

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
</table>
| **Step 1:** Open Firefox and go to the Flash Player Help window (see Page 3, Step 2). From there, click on the Adobe Flash Player download link (a new tab window will open). | ![Flash Player Help](image-1.png) Flash Player Help
Install Flash Player in five easy steps
1. Check if Flash Player is installed on your computer
   - Check Now
2. Download the latest version of Flash Player
   - Adobe Flash Player download
3. Install Flash Player
   - After you download Flash Player, follow the installation instructions that appear on the download page. |

| **Step 2:** Uncheck the two boxes under Optional offers. After you uncheck the two boxes, click Install now. | ![Adobe Flash Player](image-2.png) Adobe Flash Player
Version 26.0.0.127
System requirements
Your system:
Windows 64-bit, English, Firefox
Need Flash Player for a different computer:
Are you an IT manager or OEM?
Uncheck these two boxes

Optional offers
- Yes, install the free McAfee Security Scan Plus utility to check the status of my PC security. It will not modify existing antivirus program or PC settings.
  - Learn more
- Yes, install True Key by Intal Security to say goodbye to the hassle of passwords.
  - Learn more

Terms & conditions:
By clicking the “Install now” button, you acknowledge that you have read and agree to the Adobe Software Licensing Agreement. Note: Your antivirus software must allow you to install software.

![Install now](image-3.png) Install now
Total size: 196 MB |
### Instructions

<table>
<thead>
<tr>
<th><strong>Step 3:</strong></th>
<th><strong>Screen Shots</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>The screen will show as initializing.</td>
<td><img src="image1.png" alt="Initialization Screen" /></td>
</tr>
</tbody>
</table>

### Step 4:
A window will pop-up, asking if you would like to save file.

Click **Save File**.

### Step 5:
The flash player will then be downloaded.

At the top right-hand corner, click on the **down arrow** to view the download.
### Instructions

<table>
<thead>
<tr>
<th>Step 6:</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your recent downloads will then show.</td>
<td><img src="https://example.com" alt="Flash Player Installation" /></td>
</tr>
<tr>
<td>Double click on flashplayer25_xa_install.exe.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step 7:</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Another window will open, asking if you want to run this file.</td>
<td><img src="https://example.com" alt="Security Warning" /></td>
</tr>
<tr>
<td>Click Run.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step 8:</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Another window will appear asking for permission to make changes to the computer.</td>
<td><img src="https://example.com" alt="User Account Control" /></td>
</tr>
<tr>
<td>Click Yes.</td>
<td></td>
</tr>
</tbody>
</table>
## Instructions

**Step 9:**
The Adobe Flash Player will then start to install.

**Note:** If you receive an error message to close out certain programs while installing the Adobe Flash Player, please close the following programs that will be listed, and then click **Continue**.

**Step 10:**
After the Adobe Flash Player finishes installing, click **Finish**.
<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 11:</strong> Your screen will show this after installation is completed.</td>
<td><img src="Step_3_of_3.png" alt="Image of Adobe Flash Player installation" /></td>
</tr>
</tbody>
</table>
| **Step 12:** Open Firefox.  
Copy and paste the link below to go back to the Flash Player Help window. [https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)  
Click **Check Now**. | ![Image of Flash Player installation steps](Install_Flash_Player_in_five_easy_steps.png) |
| **Step 13:** Your flash player should be successfully installed now.  
**Note:** It is recommended that you restart your computer after installation. | ![Image of Flash Player installation steps](Install_Flash_Player_in_five_easy_steps.png) |
Installing Flash Player for Internet Explorer on PC

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong></td>
<td><img src="image" alt="Flash Player Help" /></td>
</tr>
</tbody>
</table>

Open Internet Explorer and go to the Flash Player Help window (see Page 3, Step 2).

From there, click on the Adobe Flash Player download link (a new tab window will open).

| **Step 2:**  | ![Optional offers](image) |

Uncheck the two boxes under Optional offers.

After you uncheck the two boxes, click **Install now**.
### Instructions

**Step 3:**
The screen will show as initializing.

**Step 4:**
On the bottom of the screen, you will see the option to Run or Save the installment.

Click **Run**.
### Instructions

<table>
<thead>
<tr>
<th>Step 5:</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td>A window will appear asking for permission to make changes to the computer.</td>
<td><img src="image1" alt="User Account Control" /></td>
</tr>
<tr>
<td>Click <strong>Yes</strong>.</td>
<td><img src="image2" alt="Adobe Flash Player Installer" /></td>
</tr>
</tbody>
</table>

### Screen Shots

<table>
<thead>
<tr>
<th>Step 6:</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Adobe Flash Player will start to download.</td>
<td><img src="image3" alt="Adobe Flash Player Installer" /></td>
</tr>
</tbody>
</table>

**Note:** If you receive an error message to close out certain programs while installing the Adobe Flash Player, please close the following programs that will be listed, and then click **Continue**.
<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 7:</strong> After the Adobe Flash Player finishes installing, click <strong>Finish</strong>.</td>
<td><img src="image" alt="Adobe Flash Player Finish Image" /></td>
</tr>
<tr>
<td><strong>Step 8:</strong> Your screen will show this after installation is completed.</td>
<td><img src="image" alt="Adobe Flash Player Start Image" /></td>
</tr>
</tbody>
</table>
**Step 9:**
Open Internet Explorer.

Copy and paste the link below to go back to the Flash Player Help window.  
[https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)

Click **Check Now**.

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
</table>
| **Step 9:**  | ![Install Flash Player in five easy steps](https://via.placeholder.com/150)  
Open Internet Explorer.  
Copy and paste the link below to go back to the Flash Player Help window.  
[https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)  
Click **Check Now**. | ![Install Flash Player in five easy steps](https://via.placeholder.com/150)  
**1. Check if Flash Player is installed on your computer**  
**2. Download the latest version of Flash Player**  
If you don’t have the latest version, download it here: [Adobe Flash Player download](https://helpx.adobe.com/flash-player.html)  
**3. Install Flash Player**  
After you download Flash Player, follow the installation instructions that appear on the download page. |

**Step 10:**
Your flash player should be successfully installed now.

**Note:** It is recommended that you restart your computer after installation.
Enabling Flash Player for Microsoft Edge on a PC (Available on Windows 10)

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Open Microsoft Edge.</td>
<td><img src="image1.png" alt="Step 1 - Microsoft Edge open" /></td>
</tr>
<tr>
<td>On the top right-hand corner, click on the three horizontal dots as shown on the right.</td>
<td><img src="image2.png" alt="Step 1 - Options menu" /></td>
</tr>
<tr>
<td><strong>Step 2:</strong> A menu window will open.</td>
<td><img src="image3.png" alt="Step 2 - Settings selected" /></td>
</tr>
<tr>
<td>Select <strong>Settings</strong>.</td>
<td><img src="image4.png" alt="Step 2 - Settings selected" /></td>
</tr>
</tbody>
</table>
**Instructions**

<table>
<thead>
<tr>
<th>Step 3:</th>
<th>A Settings window will open. Scroll down until you find the Advanced settings section. Select <strong>View advanced settings</strong>.</th>
</tr>
</thead>
</table>

**Screen Shots**

- **Step 3:** A Settings window will open. Scroll down until you find the Advanced settings section. Select **View advanced settings**.

- **Step 4:** The advanced settings will extend. Under the **Use Adobe Flash Player**, select the button to turn it ON. The color should be blue instead of white, as shown in the picture.
### Instructions

**Step 7:**
Exit out of Microsoft Edge, and re-open the browser.

Copy and paste the link below to go back to the Flash Player Help window. [https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)

Click **Check Now**.

Your flash player should be successfully enabled now.

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 7:</strong> Exit out of Microsoft Edge, and re-open the browser.</td>
<td><img src="https://helpx.adobe.com/flash-player.html" alt="Flash Player Help" /></td>
</tr>
<tr>
<td>Copy and paste the link below to go back to the Flash Player Help window. <a href="https://helpx.adobe.com/flash-player.html">https://helpx.adobe.com/flash-player.html</a></td>
<td><strong>Check Now</strong></td>
</tr>
<tr>
<td>Click <strong>Check Now</strong>.</td>
<td><img src="https://helpx.adobe.com/flash-player.html" alt="Check Now" /></td>
</tr>
<tr>
<td>Your flash player should be successfully enabled now.</td>
<td><img src="https://helpx.adobe.com/flash-player.html" alt="Flash Player Help" /></td>
</tr>
</tbody>
</table>
## Installing Flash Player for Safari on Mac

### Instructions

**Step 1:**
Open Safari and go to the Flash Player Help window (see Page 3, Step 2).

From there, click on the **Adobe Flash Player download** link (a new tab window will open).

### Screen Shots

- **Step 1:**
  - Open Safari and go to the Flash Player Help window.
  - Click on the **Adobe Flash Player download** link.

- **Step 2:**
  - Click **Install now**.
### Instructions

**Step 3:**
The screen will show as initializing.

**Step 4:**
The flash player will then be downloaded.

At the top right-hand corner, click on the **down arrow** to view the download.
**Step 5:**
Double click on *AdobeFlashPlayer_25_ast_install.dmg*.

**Step 6:**
A window will pop-up.

Double-click on **Install Adobe Flash Player** folder.
### Instructions

**Step 7:**
Another window will pop-up asking if you are sure if you want to open it.

Click **Open**.

### Screen Shots

![Screen Shot](image1)

![Screen Shot](image2)

**Step 8:**
A window will then pop-up to ask you to type in your username and password of your Mac.

After you type in your username and password, click **OK**.
## Instructions

**Step 9:**
Your installation of the Adobe Flash Player will begin.

After your Adobe Flash Player finishes installing, click **Finish**.
### Instructions

**Step 10:**
Open up Safari.

Copy and paste the link below to go back to the Flash Player Help window.  
[https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)

Click **Check Now**.

Your flash player should be successfully installed now.

**Step 11:**
Your flash player should be successfully installed now.

**Note:** It is recommended that you restart your computer after installation.