Installing Flash Player

When having difficulties accessing your training, you may be experiencing an outdated flash player. Before completing the following instructions, please confirm the following:

- Pop-up blockers have been disabled
- Browsers are up-to-date

If you have been experiencing the following error messages below, and have confirmed your pop-up blockers are disabled and your browsers are up-to-date, please follow the instructions below.

Error Message:

![Error Message](image1.png)

![Error Message](image2.png)
This page can’t be displayed

Turn on TLS 1.0, TLS 1.1, and TLS 1.2 in Advanced settings and try connecting to https://el.lawroom.com again. If this error persists, it is possible that this site uses an unsupported protocol or cipher suite such as RC4 (link for the details), which is not considered secure. Please contact your site administrator.

[Change settings]
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# How to Check if your Flash Player is Installed

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| **Step 1:** Open one of the following browsers you wish to use to launch your trainings:  
- Google Chrome  
- Mozilla Firefox  
- Internet Explorer  
- Safari  
- Microsoft Edge (Available on Windows 10 only) | ![Mozilla Firefox](image1.png) | ![Google Chrome](image2.png) | ![Microsoft Edge](image3.png) | ![Internet Explorer](image4.png) | ![Safari](image5.png) |
| **Note:** Open up **only one** browser. If your other browsers are open, please close them. | ![Flash Player Help](image6.png) |

**Step 2:** Copy the link below and paste it to the browser window you wish to update your flash player:  
[https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)  
The link will open to Flash Player Help as shown on the right.  
Select **Check Now** to check if you have the Flash Player installed.
### Instructions

**Step 3:**
If you see any of the messages as shown on the right, please install the latest version of the Flash Player.

**Note:**
Please click on one of the following browsers below for further Flash Player installation instructions:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Internet Explorer](#)
- [Safari](#)
- [Microsoft Edge](#)

### Screen Shots

**Install Flash Player in five easy steps**

1. Check if Flash Player is installed on your computer
   - [Check Now](#)
   - ![Sorry, Flash Player is either not installed or not enabled. Please go to step 2.](#)

**Install Flash Player in five easy steps**

1. Check if Flash Player is installed on your computer
   - [Check Now](#)
   - ![Flash Player is pre-installed in Google Chrome, but not enabled. You can skip the steps below. See Enable Flash Player on Google Chrome.](#)
Enabling Flash Player for Google Chrome on a PC

<table>
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<tr>
<th>Processing Steps</th>
<th>Screen Shots</th>
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<tbody>
<tr>
<td><strong>Step 1:</strong> Log into the Employee Training Center using Google Chrome.</td>
<td><img src="image1" alt="Screen Shot of Employee Training Center" /></td>
</tr>
<tr>
<td><strong>Step 2:</strong> Click <strong>Launch</strong> on the training.</td>
<td><img src="image2" alt="Screen Shot of Launching Flash Player" /></td>
</tr>
</tbody>
</table>
### Processing Steps

| Step 3: | A pop-up window will appear. Click on **Secure** on the pop-up window. |
| Step 4: | Click on **Site Settings** for the pop-up window. |
**Step 5:**
A new tab will open with the Site Settings.

In both Flash and Popups row, change the selections to **Allow**.

Once you changed the selections, exit the tab.
### Processing Steps | Screen Shots

**Step 6:**
Hover your mouse over the Google Chrome icon at the bottom of your computer.

You will see two windows.

![Screen Shot 1](image1)

**Step 7:**
Click on the pop-up window, and then exit.

![Screen Shot 2](image2)

![Screen Shot 3](image3)
### Processing Steps

**Step 8:**
Launch the training again.

You should be able to complete your training now.

**Note:** When completing the course, please make sure to take a screenshot the end of the training slide, or your quiz score.

<table>
<thead>
<tr>
<th>Processing Steps</th>
<th>Screen Shots</th>
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</thead>
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<tr>
<td><strong>Step 8:</strong> Launch the training again.</td>
<td><img src="image1.png" alt="Screen Shot of Training Launch" /></td>
</tr>
<tr>
<td>You should be able to complete your training now.</td>
<td><img src="image2.png" alt="Screen Shot of Course Slide" /></td>
</tr>
<tr>
<td><strong>Note:</strong> When completing the course, please make sure to take a screenshot the end of the training slide, or your quiz score.</td>
<td><img src="image3.png" alt="Screen Shot of Screenshot Functionality" /></td>
</tr>
</tbody>
</table>
## Installing Flash Player for Firefox on PC

<table>
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<tr>
<th>Instructions</th>
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</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Open Firefox and go to the Flash Player Help window (see Page 3, Step 2). From there, click on the [Adobe Flash Player download](a new tab window will open).</td>
<td></td>
</tr>
</tbody>
</table>

![Flash Player Help Screen Shot](image1.png)

### Flash Player Help

**Install Flash Player in five easy steps**

1. **Check if Flash Player is installed on your computer**
   - [Check Now](#)

2. **Download the latest version of Flash Player**
   - If you don’t have the latest version, download it here: [Adobe Flash Player download](#)

3. **Install Flash Player**
   - After you download Flash Player, follow the installation instructions that appear on the download page.

**Step 2:** Uncheck the two boxes under Optional offers.

After you uncheck the two boxes, click **Install now**.

![Adobe Flash Player Screen Shot](image2.png)

### Adobe Flash Player

Version 10.0.127

System requirements

Your system:
- Windows 64-bit, English, Firefox

Need Flash Player for a different computer?
- Are you an IT manager or OEM?

Optional offers
- Yes, install the free McAfee Security Scan Plus utility to check the status of your PC security. It will not modify existing antivirus program or PC settings.
- Learn more
- Yes, install "True Key" by Intel Security to say goodbye to the hassle of passwords.
- Learn more

Terms & conditions:
- By clicking the "Install now" button, you acknowledge that you have read and agree to the Adobe Software Licensing Agreement.

Note: Your antivirus software must allow you to install software.

Total size: 19.6 MB

**Step 1 of 3**

[Install now](#)
### Instructions

<table>
<thead>
<tr>
<th>Step 3:</th>
<th>The screen will show as initializing.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Screen Shots</th>
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</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Step 2 of 3" /></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step 4:</th>
<th>A window will pop-up, asking if you would like to save file.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Click <strong>Save File</strong>.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Screen Shots</th>
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<tbody>
<tr>
<td><img src="image2.png" alt="Opening flashplayer25_xa_installexe" /></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step 5:</th>
<th>The flash player will then be downloaded.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>At the top right-hand corner, click on the <strong>down arrow</strong> to view the download.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Screen Shots</th>
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</thead>
<tbody>
<tr>
<td><img src="image3.png" alt="Display the progress of ongoing downloads" /></td>
</tr>
<tr>
<td>Instructions</td>
</tr>
<tr>
<td>--------------</td>
</tr>
</tbody>
</table>
| **Step 6:** Your recent downloads will then show.  
Double click on **flashplayer25_xa_install.exe**. | ![flashplayer25_xa_install.exe](image1) |
| **Step 7:** Another window will open, asking if you want to run this file.  
Click **Run**. | ![Open File - Security Warning](image2) |
| **Step 8:** Another window will appear asking for permission to make changes to the computer.  
Click **Yes**. | ![User Account Control](image3) |
### Instructions

**Step 9:**
The Adobe Flash Player will then start to install.

**Note:** If you receive an error message to close out certain programs while installing the Adobe Flash Player, please close the following programs that will be listed, and then click **Continue**.

### Screen Shots

![Adobe Flash Player](image1)

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![Screenshot](image2)

**Step 10:**
After the Adobe Flash Player finishes installing, click **Finish**.
### Instructions

| **Step 11:** | Your screen will show this after installation is completed. |
| **Step 12:** | Open Firefox.  
Copy and paste the link below to go back to the Flash Player Help window.  
[https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)  
Click **Check Now**. |
| **Step 13:** | Your flash player should be successfully installed now.  
**Note:** It is recommended that you restart your computer after installation. |
## Installing Flash Player for Internet Explorer on PC

<table>
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<th>Instructions</th>
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</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong></td>
<td><img src="image1.png" alt="Image of Flash Player Help window" /></td>
</tr>
<tr>
<td>Open Internet Explorer and go to the Flash Player Help window (see Page 3, Step 2).</td>
<td></td>
</tr>
<tr>
<td>From there, click on the <strong>Adobe Flash Player download</strong> link (a new tab window will open).</td>
<td></td>
</tr>
<tr>
<td><strong>Step 2:</strong></td>
<td><img src="image2.png" alt="Image of Flash Player download screen" /></td>
</tr>
<tr>
<td>Uncheck the two boxes under <strong>Optional offers</strong>.</td>
<td></td>
</tr>
<tr>
<td>After you uncheck the two boxes, click <strong>Install now</strong>.</td>
<td></td>
</tr>
</tbody>
</table>
### Instructions

**Step 3:**
The screen will show as initializing.

### Screen Shots

![Step 2 of 3: Adobe Flash Player](image)

**Step 4:**
On the bottom of the screen, you will see the option to Run or Save the installment.

**Click Run.**
**Instructions**

**Step 5:**
A window will appear asking for permission to make changes to the computer.

Click **Yes**.

**Step 6:**
The Adobe Flash Player will start to download.

**Note:** If you receive an error message to close out certain programs while installing the Adobe Flash Player, please close the following programs that will be listed, and then click **Continue**.
### Instructions

**Step 7:**
After the Adobe Flash Player finishes installing, click **Finish**.

### Screen Shots

#### Step 7: Adobe Flash Player Installer

![Adobe Flash Player Installer](image)

#### Step 8: Adobe Flash Player

![Adobe Flash Player](image)

**Step 8:**
Your screen will show this after installation is completed.
**Step 9:**
Open Internet Explorer.

Copy and paste the link below to go back to the Flash Player Help window.
[https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)

Click **Check Now**.

**Step 10:**
Your flash player should be successfully installed now.

**Note:** It is recommended that you restart your computer after installation.
## Enabling Flash Player for Microsoft Edge on a PC (Available on Windows 10)

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Open Microsoft Edge. On the top right-hand corner, click on the three horizontal dots as shown on the right.</td>
<td><img src="enabling-flash-player.png" alt="Steps" /></td>
</tr>
<tr>
<td><strong>Step 2:</strong> A menu window will open. Select <strong>Settings</strong>.</td>
<td><img src="enabling-flash-player.png" alt="Steps" /></td>
</tr>
</tbody>
</table>
### Instructions

**Step 3:**
A Settings window will open.

Scroll down until you find the Advanced settings section.

Select **View advanced settings**.

---

### Screen Shots

**Step 4:**
The advanced settings will extend.

Under the **Use Adobe Flash Player**, select the button to turn it ON.

The color should be blue instead of white, as shown in the picture.
### Step 7:
Exit out of Microsoft Edge, and re-open the browser.

Copy and paste the link below to go back to the Flash Player Help window. [https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)

Click **Check Now**.

Your flash player should be successfully enabled now.
## Installing Flash Player for Safari on Mac

<table>
<thead>
<tr>
<th>Instructions</th>
<th>Screen Shots</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1:</strong> Open Safari and go to the Flash Player Help window (see Page 3, Step 2). From there, click on the Adobe Flash Player download link (a new tab window will open).</td>
<td><img src="Image" alt="Flash Player Help" /></td>
</tr>
<tr>
<td><strong>Step 2:</strong> Click Install now.</td>
<td><img src="Image" alt="Adobe Flash Player" /></td>
</tr>
</tbody>
</table>
### Instructions

**Step 3:**
The screen will show as initializing.

### Screen Shots

**Step 2 of 3**

![Adobe Flash Player](image)

**Step 4:**
The flash player will then be downloaded.

At the top right-hand corner, click on the **down arrow** to view the download.
Step 5:
Double click on AdobeFlashPlayer_25_ast_install.dmg.

Step 6:
A window will pop-up.
Double-click on Install Adobe Flash Player folder.
### Instructions

**Step 7:**
Another window will pop-up asking if you are sure if you want to open it.

Click **Open**.

---

**Step 8:**
A window will then pop-up to ask you to type in your username and password of your Mac.

After you type in your username and password, click **OK**.
Step 9:
Your installation of the Adobe Flash Player will begin.

After your Adobe Flash Player finishes installing, click Finish.
### Instructions

**Step 10:**
Open up Safari.

Copy and paste the link below to go back to the Flash Player Help window.
[https://helpx.adobe.com/flash-player.html](https://helpx.adobe.com/flash-player.html)

Click **Check Now**.

Your flash player should be successfully installed now.

### Screen Shots

#### Install Flash Player in five easy steps

1. Check if Flash Player is installed on your computer

   ![Check Now](https://helpx.adobe.com/flash-player.html)

2. Download the latest version of Flash Player

   ![Download](https://helpx.adobe.com/flash-player.html)

3. Install Flash Player

   ![Install](https://helpx.adobe.com/flash-player.html)

   After you download Flash Player, follow the installation instructions that appear on the download page.

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**Step 11:**
Your flash player should be successfully installed now.

**Note:** It is recommended that you restart your computer after installation.